

HUMAN BEHAVIOUR IN ORGANISATIONS

Degree(s)	: Economics; Management; Mathematics Applied to Economics and Management
Type	: Optional course unit
Curricular year/semester	: 3rd year / 2nd Semester
ECTS / hours per week	: 6 ECTS / 3.5 Hours
Workload per Week	: 1Theoretical/Practical x 2Hours + 1Theoretical/Practical x 1.5 hours
Teacher responsible	: Professor Sofia Isabel Coelho Bento

OBJECTIVES

- The aim of this unit is to provide students with the grounds for understanding psychological and behavioural processes, resorting in particular to the contributions of Social and Organizational Psychology.
- The scientific relevance of this subject is supported by vast academic production on themes regarding individual and organizational processes.
- In practical terms, this subject takes on the difficult challenge that organizations encounter in terms of harmonizing performance / productivity aims and behavioural issues.
- It thus offers students a set of conceptual tools to apply in work and organizational practice.

PROGRAM

- Human nature, personality and emotions;
- Perception, impression and causal attribution;

- Learning process;
- Attitudes, satisfaction and motivation;

- Teams: cohesion and conflict;
- Communication;
- Decision making;
- Leadership.

BIBLIOGRAPHY

Recommended Bibliography:

- Pina Cunha, M., Rego, A., Campos, R. & Cabral-Cardoso, C., Manual de Comportamento Organizacional e Gestão, Lisboa RH Editora., 2003
- Ferreira, J. M. Carvalho et al., Manual de Psicossociologia das Organizações, Lisboa, McGraw-Hill., 2001