

NOVA Information Management School

NOVA IMS

Course	Organizational Behavior
Coordinator	Helena Jerónimo
ECTS	4
Objectives:	In addition to technical skills, ITS professionals must understand the social and professional information technology and computing, and adhere to ethical codes of conduct in force in the organization. This knowledge area covers the historical, social, professional and ethical aspects of computing and social life in organizations. Identifies how teamwork is integrated in information technologies and how these support the organization. It also highlights technical professional writing and oral communication within the organization.
Curricular Unit Contents:	<p>1. Introduction to the behaviour in the organization</p> <p>The particular case of computing' organizations</p> <p>2. Foundations of individual behaviour</p> <p>Diversity in organizations</p> <p>Attitudes and emotions</p> <p>Personality and values</p> <p>Perception and individual decision making</p> <p>Motivation: from concepts to applications</p> <p>3. Foundations of group behaviour</p> <p>Groups: structure, properties and decision</p> <p>Teamwork</p> <p>Interpersonal and organizational Communication</p> <p>Leadership and power</p>
Teaching method:	Theoretical lectures and practical exercises
Grading method:	a) + Group resolution of 2 case studies and its oral presentation/discussion in

	<p>the classroom: 30%</p> <p>(Important note: ALL members of the group must present the case studies in the classroom)</p> <p>+ individual test of continuous assessment (in a closed-book form and done half term): 30%</p> <p>+ Individual exam (in a closed-book form): 40%</p> <p>b)</p> <p>Individual exam (2nd season and/or special season): 100% (in a closed-book form)</p>
<p>Bibliography:</p>	<ul style="list-style-type: none"> • Robbins, Stephen P. e Timothy A. Judge (2013), Organizational Behaviour, Global Edition, 15ª ed., Pearson.